





Modernize SAP environments with less complexity

From implementation and migration to custom development and ongoing support, ITRadiant helps organizations manage complex business processes, improve efficiency, gain real-time insight and connect business functions.

SERVICE SUITE



Consulting Services

Strategic guidance aligned to business priorities & system needs.



Migration & Upgrades

Structured modernization of existing SAP environments.



AMS & Support Services

Ongoing application support and issue resolution.

SAP Implementations

Implementation delivery designed around the organization's operating environment.



Custom Developments

Purpose-built enhancements for specific process requirements.



ITRADIANT DIFFERENTIATORS



Pre-built templates



Experienced Engineers



Standard APIs



Flexible integration



Best Practices



Connect Salesforce & SAP. Improve customer operations

ITRadiant helps organizations implement, integrate and support Salesforce, connect customer and enterprise data across Salesforce and SAP, and streamline CRM processes.



We harness advanced AI technology, CRM innovations, and deep industry expertise to fast-track your journey toward increased customer value. From multi-cloud implementations to robust enterprise integrations, we connect your front-office vision with back-office execution.

WHO WE ARE

We are strategic partners in enterprise transformation and SAP experts, dedicated to helping organizations scale without friction.

With deep domain mastery across Life Sciences, Pharmaceuticals, and Manufacturing, we blend rigorous industry insight with a business-first mindset to turn complex challenges into seamless execution.

WHAT WE DO

From end-to-end SAP S/4HANA Cloud implementations and migrations to Salesforce, RPA, and intelligent automation, we build ecosystems designed around how businesses actually operate.

This is amplified by our suite of pre-built, plug-and-play IP products—solving real-world operational bottlenecks like contract lifecycle management, expired product returns, service ticketing etc.

We don't just implement technology; we remove complexity so strategy and execution finally move at the same speed.

Our focus is simple: **make technology a silent catalyst for growth.**



INDUSTRIES WE SERVE

Sector-specific technology expertise across industries.

We combine enterprise technology expertise with industry and process knowledge to reduce integration complexity and support clients from strategy and planning through delivery and ongoing operations.



LIFE SCIENCES & PHARMA

Regulated processes, traceability & compliance-focused operations.

FASHION & RETAIL

Connected processes across fast-moving products, channels & customer needs.



CONSUMER GOODS

Greater visibility across products, customers and business operations.

SUPPLY CHAIN

Simpler, more responsive planning, logistics and supplier operations.



TECHNOLOGIES WE ENABLE

From AI to cloud, technologies that automate work and improve decisions.

We apply AI, analytics, robotic process automation & cloud computing to improve process speed, business insight & access to scalable technology resources.



AI & MACHINE LEARNING

Develop intelligent systems that automate tasks, recognize patterns and support prediction.

BIG DATA ANALYTICS

Uncover patterns, correlations and trends by analyzing large and complex datasets.



ROBOTIC PROCESS AUTOMATION

Automate high-volume, repeatable tasks to improve speed and consistency.

CLOUD COMPUTING

Access computing resources on demand through internet-based services.



ITR INNOVATION SUITE

Spend Track: Track Every Spend; Maximize Every Cent

Automates expense submission, approval, reimbursement and reporting while giving finance teams real-time spend visibility.

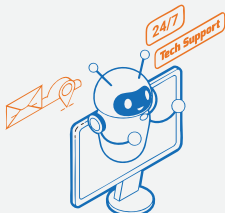
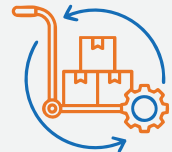


Customer Konnect: Your Gateway to Seamless Service

Unifies customer interactions across SAP modules, giving customers self-service access to support, order tracking and contract information.

Procurement Portal: From Sourcing to Maximizing Value

Streamlines sourcing, supplier analytics and purchase-order lifecycle management with real-time SAP-connected data.



Assist Hub: Faster Resolutions; Simplifying Support

Prioritizes, assigns and monitors support tickets through SLA-driven workflows, intelligent routing and real-time performance tracking.





ITR INNOVATION SUITE



Partner Hub: Collaboration Simplified; Success Amplified

Gives vendors one place to manage profiles, receive purchase orders, submit invoices and track payments with real-time visibility.

Asset Management Solution: Unified & Smart Asset Performance

Uses QR technology and SAP integration to provide real-time visibility across the asset lifecycle, from acquisition through audit



Expired Products Return: Automate Returns. Protect Your Bottom Line

Automates pharmaceutical returns from validation through credit processing in a traceable, regulated and compliant workflow.

Contract Management System: Total Visibility, From Draft to Renewal

Automates chargebacks, accruals and rebate management within SAP S/4HANA to improve financial accuracy and reduce revenue leakage.



DATA ANALYTICS

Turn enterprise data into faster, better-informed decisions.

Data Analytics transforms raw information into strategic insight. Using platforms such as SAP Analytics Cloud, leaders gain real-time visibility into key performance measures and can strengthen forecasting, resource optimization and proactive risk management.

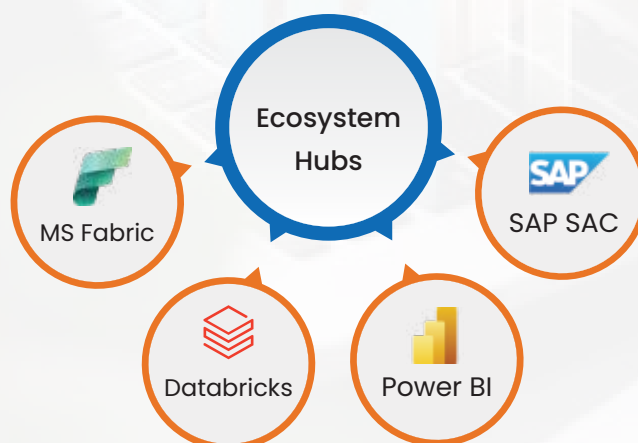
Unlock the true power of your enterprise data with end-to-end analytics designed for modern decision-makers. By harnessing industry-leading platforms—including Power BI, Databricks, Microsoft Fabric, and SAP Analytics Cloud (SAC)—we dismantle data silos, unify your operational landscape, and transform raw numbers into crystal-clear, actionable intelligence.

CORE CAPABILITIES

- **See the full picture:** Identify trends, patterns, correlations and the underlying reasons behind performance.
- **Decide with confidence:** Use data-backed evidence, predictive models and improved forecasting to support strategic and operational choices.
- **Optimize performance:** Find process bottlenecks, improve resource allocation and strengthen supply-chain efficiency.
- **Anticipate and respond:** Understand customer behavior, personalize experiences and identify risks before they escalate.

THE ITRADIANT EDGE

We bridge the gap between enterprise systems and executive clarity. By combining deep domain expertise in SAP and manufacturing with world-class data engineering, we ensure your organization doesn't just collect data—it acts on it with absolute confidence.



From Siloed to Unified:

100% visibility across enterprise data sources.

From Reactive to Predictive:

Real-time, forward-looking insights.

Decision Speed:

Intuitive, high-impact visualizations.

WHY ITRADIANT?

Fixed-cost Delivery. Tailored Solutions. Experienced Teams.



Clients choose ITRadiant for the combination of enterprise technology expertise, flexible delivery and solutions shaped around specific business requirements.



Fixed-cost and time-bound delivery

Clear project costs and delivery timelines.

Tailored development

Solutions developed around client requirements.



Simplified deployment

Preconfigured templates and defined methodologies that support efficient implementation.

Industry-specific consulting

Bespoke guidance grounded in sector and process knowledge.



Seasoned teams

Subject-matter experts and specialists with enterprise delivery experience.



SUCCESS STORIES

STORY 1

Client



Leading **footwear, bags, outdoor & accessories** company

Scope

SAP AFS rollout in 4 countries along with setting up their respective governance program, enabling the client to meet peak seasonal demand for its wholesale businesses globally, allowing a record shipment of products worldwide

Highlights

- ➔ Record implementation time of 44 weeks for all locations
- ➔ Reduced TCO & increased ROI
- ➔ Over 1000 users supported globally
- ➔ Stable backend system to support future business growth and sales
- ➔ All geographies brought to one common platform
- ➔ Efficiency improvements across the supply chain

STORY 2

Client



Leading end-to-end **global supply chain** solutions and e-Commerce provider to many of world's greatest brands across a diverse range of industries

Scope

Complete end-to-end SAP AMS service, assist SAP Application Users in North America, Europe and APAC covering 10 countries, with high levels of complexity in terms of locations, users, approx. value etc.

Highlights

- ➔ Successfully customized transactions of more than 90%
- ➔ SLA adherence guidelines and procedures outlined
- ➔ Enhanced business experience
- ➔ Perform detailed analysis of issue reported and provide appropriate system solutions
- ➔ Handling changes and high priority issues with ease

STORY 3

Client



Leading **Pharma company** in **drug development** and formulation research, operating in multiple geographies including India & USA

Scope

Re-implementation of certain basic SAP modules in S/4 HANA with improved SAP system by studying the current footprint vs availability of system, identify gaps, solution mapping/realization, user training and hyper-care support

Highlights

- ➔ Improved insights to product profitability/costing
- ➔ Pricing control & visibility of product margins cutting across multiple channels of distribution
- ➔ Order processing accuracy & implementation of standard controls
- ➔ Increased efficiency in inventory tracking and manufacturing
- ➔ More analytical reporting and scalability for future business growth

Our Offices ►



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