



ITRadiant Solutions

CMMI Level 3 | ISO 9001 | ISO 27001 | Great Place to Work® Certified

Innovation Hub

ITR IP Innovation Suite

Future-Proof Solutions for Intelligent Enterprise Operations

Plug-and-play enterprise tools that streamline operations, integrate seamlessly with SAP & other ERP systems, and deliver measurable ROI – in weeks, not months.

SAP Partner • UiPath • Salesforce • Power Automate



The Innovation Suite - Glance

Plug-and-Play Solutions Engineered for Enterprise Impact



Spend Track (Expense Portal)

Automated expense approvals & real-time spend visibility



Customer Konnect (Customer Portal)

Self-service customer engagement & order intelligence



Assist Hub (Ticketing Portal)

SLA-driven helpdesk with smart ticket routing



Partner Hub (Vendor Portal)

Streamlined vendor collaboration & PO lifecycle management



Asset Management Portal

QR-based asset tracking with live SAP integration



Procurement Portal

End-to-end sourcing, RFQ management & supplier analytics



Expiry Returns

Automated pharma returns processing & regulatory compliance



Contract Management System

Chargeback, accrual & rebate automation with SAP

All solutions integrate with SAP S/4HANA & other ERP systems | One-time license | Rapid deployment in weeks

Spend Track — Expense Portal

Track Every Spend. Maximize Every Cent.

Spend Track automates the entire expense lifecycle — from submission to approval to reimbursement. Real-time visibility into spending patterns empowers finance teams to enforce policy compliance and optimize budgets.

Automated Approvals

Streamlined multi-level workflows for faster reimbursements

Real-Time Spend Analytics

Live dashboards with budget tracking and policy compliance alerts

ERP Integration

Native connectivity with SAP, and any other ERPs

Audit-Ready Records

Digital trail eliminates manual errors and simplifies compliance

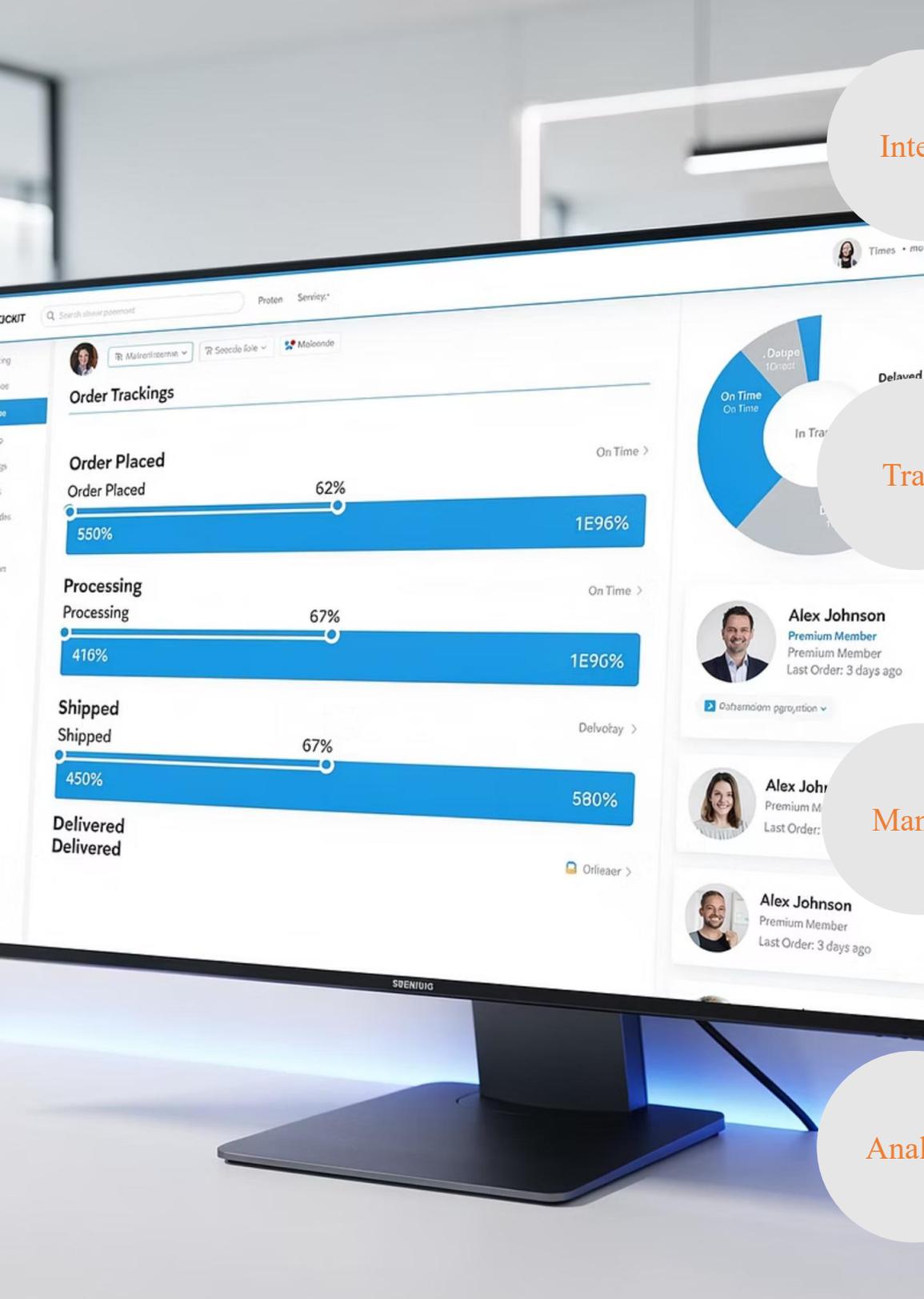
Submit

Approve

Reimburse

Report





Interact

Track

Manage

Analyze

Customer Konnect — Customer Portal

Your Gateway to Seamless Customer Intelligence

Customer Konnect unifies customer interactions across SAP modules into a single self-service platform. From order tracking to contract management, it empowers customers while giving your teams real-time operational visibility.

Self-Service Portal

Customers manage support requests and track orders in real time

Order & Contract Intelligence

End-to-end visibility into orders, deliveries, invoices, and agreements

EDI & Data Integration

Seamless chargeback uploads and EDI data exchange

SAP-Native Architecture

Deep integration optimizing sales processes and customer satisfaction

Assist Hub — Ticketing Portal

Faster Resolutions. Smarter Support.

Assist Hub transforms IT support with intelligent ticket routing, SLA-driven workflows, and real-time performance tracking. From creation to resolution, every ticket is prioritized, assigned, and monitored for maximum efficiency.

Intelligent Dashboard

Real-time view of ticket status, SLA compliance, and team performance

Smart Routing & Assignment

Auto-prioritization with self-assign, reassign, and sub-ticket capabilities

Full Lifecycle Tracking

Comments, attachments, activity logs, and internal notes in one place

Advanced Reporting

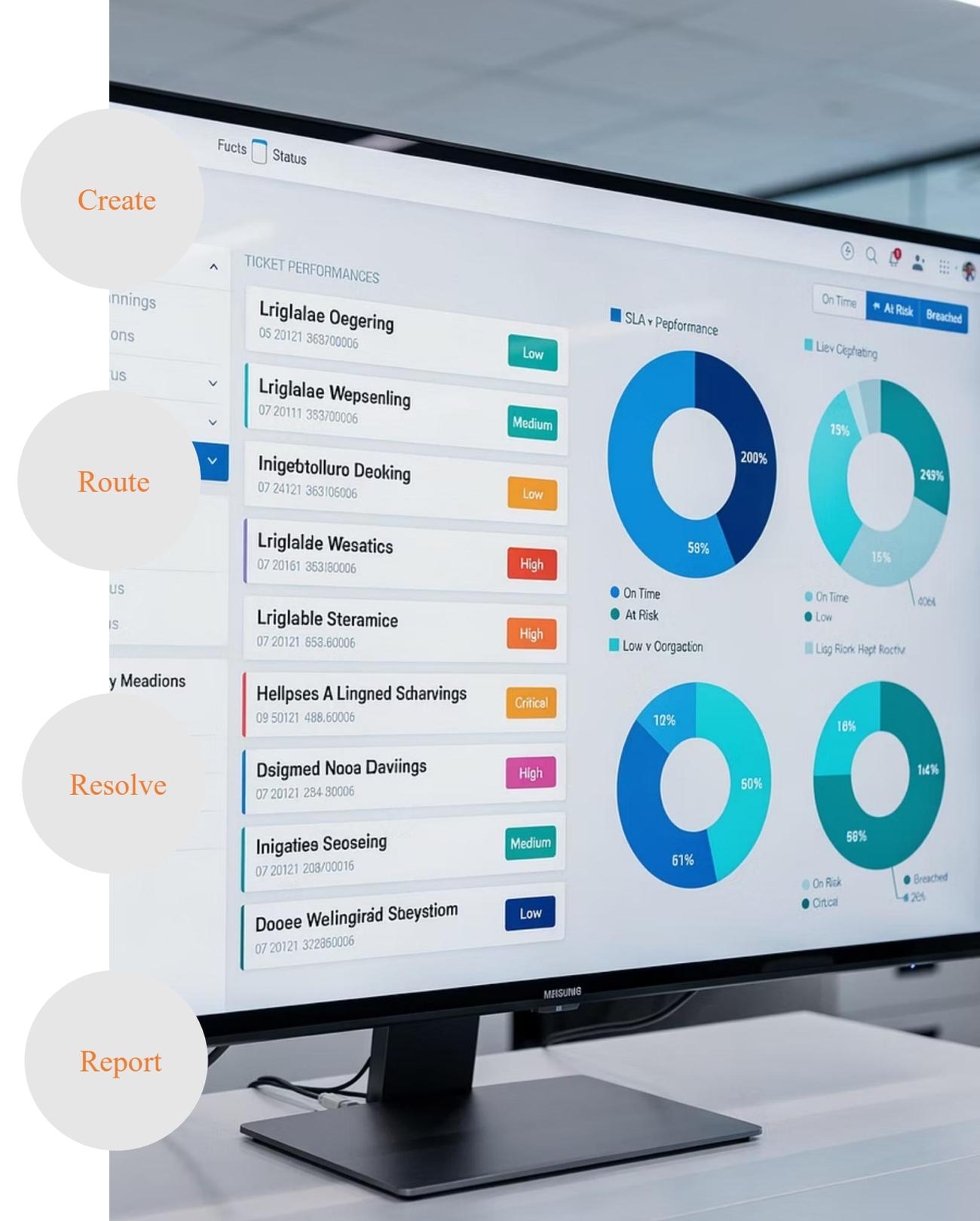
Filter by project, priority, status, and team for actionable insights

Create

Route

Resolve

Report



Partner Hub — Vendor Portal

Collaboration Simplified. Partnerships Amplified.

Partner Hub creates a seamless digital bridge between your organization and suppliers. Vendors manage profiles, receive POs, submit invoices, and track payments — all in real time with full transparency.

Onboard

Receive PO

Submit Invoice

Track Payment

PO Lifecycle Dashboard

Visual overview of open, in-process, and closed purchase orders

Invoice & Payment Tracking

Direct invoice submission with real-time payment status visibility

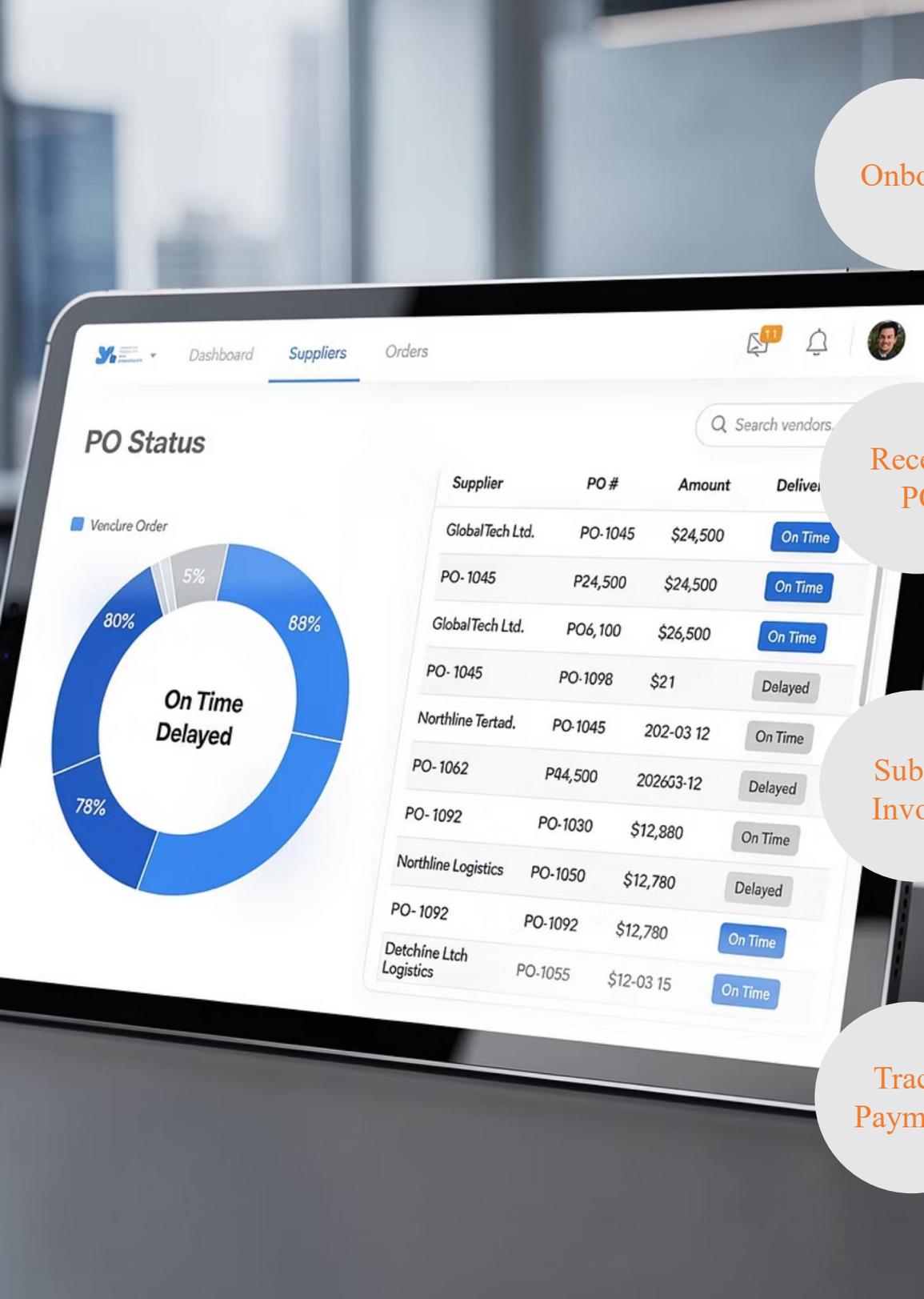
Document Management

Centralized access to contracts, tax documents, and vendor forms

Automated Notifications

Instant alerts for new POs, delivery updates, and payment milestones

Strengthening vendor relationships leads to faster deliveries and better service, enhancing your customer offerings.



Asset Management Portal

Unlocking Asset Performance – Unified and Smart

A centralized asset management platform powered by QR code technology and SAP integration. Gain real-time visibility into every asset's lifecycle – from acquisition to audit – with mobile-first accessibility.



QR-Powered Tracking

Unique QR codes for instant asset identification and verification



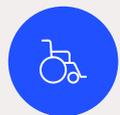
Complete Asset Intelligence

Full asset details including cost center, vendor, warranty, and maintenance history



SAP-Native Integration

Direct access to SAP asset data for streamlined audits and compliance



Mobile-First Access

Scan and manage assets from any smartphone – no specialized equipment needed

Acquire

Tag (QR)

Track

Audit



Procurement Portal

Simplify Sourcing. Maximize Value.

The Procurement Portal streamlines end-to-end sourcing with real-time supplier analytics, PO lifecycle management, and intelligent flagging. Integrated natively with SAP for compliance, transparency, and optimized procurement strategies.

Source

RFQ/PO

Deliver

Analyze

Real-Time PO Dashboard

Live tracking of open, confirmed, partially delivered, and completed orders

Supplier Analytics

12-month performance trends with delivered vs. acknowledged PO insights

Intelligent Flagging

Auto-identification of POs requiring immediate attention

SAP Integration

Native connectivity ensuring data accuracy and real-time procurement intelligence

Expiry Returns

Reducing Risk. Recovering Value.

The pharmaceutical industry faces unique challenges in handling returns for expired, damaged, or recalled products. Our Expiry Returns solution automates the entire process – from validation to credit memo creation – in a regulated, traceable, and compliant manner.

S/4HANA Integration

End-to-end digitization with real-time process accuracy

Batch Traceability & QM

Prevents expired stock misuse with embedded quality inspection

Credit Reconciliation Engine

Eliminates revenue leakage with policy-compliant credit processing

Regulatory Compliance

DEA/FDA/state audit-ready with immutable audit trails

Validate

Inspect

Process

Credit &
Comply



Contract Management System

Closing the Gaps in Chargebacks, Accruals & Rebates

In complex commercial agreements, revenue leakage is a silent profit killer. Our Contract Management System transforms intricate commercials into automated, high-precision financial outcomes — built natively inside your SAP S/4HANA environment.

Zero Revenue Leakage

Real-time Accuracy

Multi-tier Rebates

Analytics

Strategic Rebate Management

Multi-tier rebate programs with retroactive calculations and absolute precision

Automated Chargebacks & Accruals

Predefined rules applied to live data, auto-posting liabilities to financials

Deep SAP FICO Integration

Real-time accuracy across inventory, sales, and financial modules

Predictive Analytics

Revenue impact dashboards and trend analysis to optimize profitability

Stop managing data. Start driving strategy.

Why ITR Innovation Suite?



From Manual Processes → Automated Workflows

Eliminate error-prone manual tasks with plug-and-play automation



From High TCO → 40-60% Cost Savings

One-time license model with predictable, fixed-cost delivery



From Limited Visibility → Real-Time Intelligence

Built-in dashboards and analytics for data-driven decisions



From Data Silos → Unified Ecosystem

Seamless bi-directional integration across SAP and any ERP



From Months to Deploy → Weeks to Go-Live

Rapid deployment that accelerates time-to-value



From Compliance Risk → Audit-Ready Operations

Purpose-built for regulated industries including Life Sciences & Pharma

Trusted by enterprises in regulated industries – delivering faster processing, stronger compliance, and empowered teams.

ROI & Business Benefits

Tangible Value. Measurable Impact.

40-60%

Lower TCO vs. traditional solutions
over 3-5 years

Significantly Lower TCO

Plug-and-play with any ERP, typically 40-60% less over a 3–5-year period

Modular & Customizable

Adopt incrementally, optimize cash flow, and tailor to your specific processes

Weeks

Deployment time vs. months
for legacy systems

24x7

Dedicated support with faster
issue resolution

Rapid Time-to-Value

Deployment in weeks, not months – minimizing downtime and accelerating ROI

Built-in Analytics

Enterprise-grade dashboards without the complexity or training overhead

Scalable

Ready to deploy robust and
plug n play solution

One-time license model | Dedicated support | Customer satisfaction track record



About ITRadiant

Enabling the Enterprise of the Future



USA-Headquartered Next-Gen Premiere IT Consulting
Delivering high-end, cost-effective enterprise solutions to clients globally.



Global Enterprise Digital Transformation
Empowering businesses worldwide with innovative strategies and solutions.



Proud SAP & Salesforce Partners
Leveraging leading platforms to drive impactful digital transformation.



Relentless Commitment to Excellence
Driven by innovation, deep domain expertise, and customer success.

175+

Professionals Worldwide

5/5

Net Promoter Score

500+

Man-Hours Delivered

CMMI Level 3 | ISO 9001 | ISO 27001 | Great Place to Work® 2024 & 2025



Who We Are?

A Technology Partner That Drives Digital Transformation with Purpose and Precision

ITRadiant is a USA-headquartered, next-generation premiere IT consulting company harnessing progressive technologies to sculpt business trends. From streamlining enterprise systems to automating what matters most, we deliver solutions that create measurable impact for global enterprises.

Our Mission

Cost-effective, timely, and high-end transformational solutions

Our Vision

Digital technology solutions that empower enterprises of the future

Our Values

Individual and team excellence through continuous learning

Rooted in expertise. Driven by innovation. Built for enterprise scale.

What We Do?

Intelligent Enterprise Solutions That Solve Real Business Challenges

SAP Suite

S/4HANA implementations, migrations, CPI, AMS, and custom enhancements. Recognized SAP VAR & Implementation Partner.

Salesforce Suite

Multi-cloud CRM deployment with AI-driven insights, API-led integration, and end-to-end automation.

RPA & Automation

UiPath and SAP iRPA bot development, hyper-automation with AI, OCR, and RPA Center of Excellence setup.

AI/ML Solutions

Predictive modelling, Intelligent Document Processing, and AI-RPA fusion embedded into enterprise workflows.

From SAP and automation to cloud and AI – we turn complex systems into growth engines.



Our Global Footprint

Delivering Excellence Across Continents

USA – Headquarters
Newark, DE & Boston, MA
Sales, consulting, and client engagement

India – Delivery Center
Hyderabad & Pune
Innovation & agile delivery hub

Middle East – Dubai
Regional expansion
Localized compliance and cross-regional support



175+

Professionals Worldwide

5/5

Net Promoter Score

500+

Man-Hours Delivered

24x7

Global Delivery Model

8+

Industries Served

Certifications & Recognition

Validated Excellence. Trusted Standards.



CMMI Level 3

Certified delivery excellence and process maturity



ISO 9001 (QMS)

Consistent quality standards across all deliverables



ISO 27001 (ISMS)

Enterprise-grade data privacy and risk management



Great Place to Work® 2024 & 2025

Consecutive recognition for workplace excellence

Industry Presence

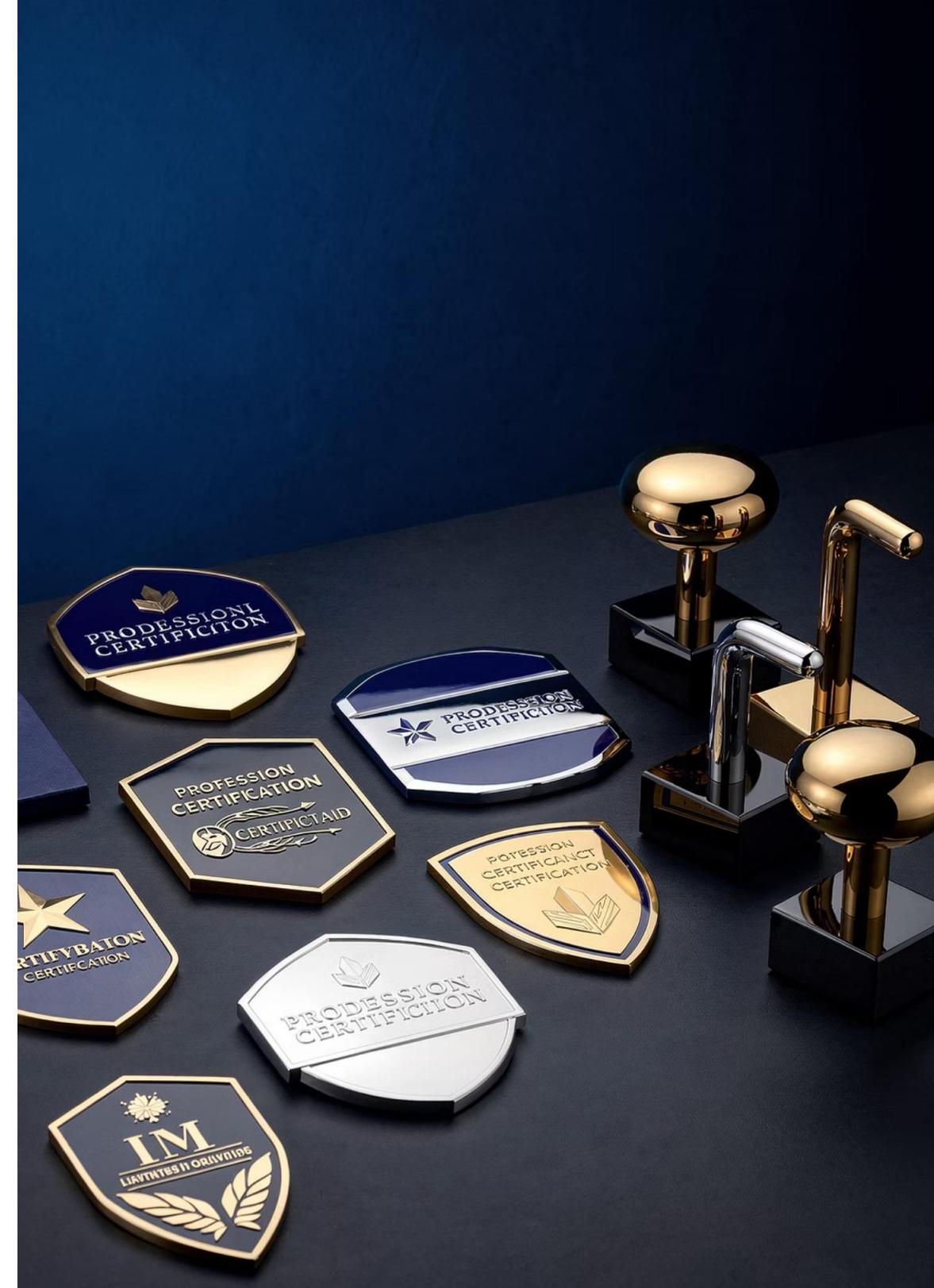
Life Sciences & Pharma

Retail & Consumer Goods

Financial Services

Supply Chain & Logistics

Apparel & Fashion



Why ITRadiant?

Your Trusted Next-Gen IT Partner



Plug-and-Play IP Solutions

Pre-built, ready-to-deploy products that accelerate go-live timelines and reduce implementation risk.



Fixed Cost & Time-Bound Delivery

Predictable pricing with no surprises – high-end solutions delivered on schedule within a fixed cost model.



Seamless Integration Capabilities

Bi-directional integration across SAP, Salesforce, and third-party systems for a unified business ecosystem.



Deep Domain Expertise

Industry-specific consultants with decades of experience in Life Sciences, Pharma, Retail, and Supply Chain.



Innovation-Led Approach

Progressive technologies and forward-looking thought leadership that sculpt business trends, not follow them.



Trusted by Industry Leaders

Preferred partner of leading Life Sciences and Pharma enterprises, delivering lasting value through long-term relationships.



Thank You

Let's Build the Future Together

USA Office – Newark & Boston

India Office – Hyderabad & Pune

ME Office – Dubai

Phone

+1 302 566 7255

+91 955 371 9119

+971 54 250 4246

Email

sales@itradiant.com

info@itradiant.com

Website

www.itradiant.com

Follow Us

[LinkedIn](#) | [Twitter](#) | [Facebook](#)