








# Proven Strategies for Maximum Results

As a market leader in small and medium size project implementations, our holistic suite of solutions and services enables our customers to steer profitably and transform continuously in their businesses.

## Our Service Suite

-  Consulting Services
-  SAP Implementations
-  Migration & Upgrades
-  Custom Developments
-  AMS & Support Services

## ITRadiant Differentiators

-  Pre-built templates
-  Experienced Engineers
-  Standard APIs
-  Flexible integration
-  Best Practices

As proud SAP Partners, regardless of the industry, we help organizations buy, build, implement, service, support, and run SAP solutions to fit their unique needs. We love helping our clients to manage their complex business processes better, add capacity to their current system, improve efficiency, get new features, gain easy and real-time insights across their company, and synchronize their various business functions.



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## Ace your game!

We have the appropriate tools, techniques, and technology to effortlessly integrate data, unleash insights using AI, and co-build innovation at scale. We are at the state-of-the-art of innovation when it comes to developing, implementing, and administering Salesforce solutions.



By leveraging advanced AI technology and CX innovations, our partnership helps you gain deep industry expertise from a global viewpoint. Moreover, ITRadiant aims to develop and implement Salesforce solutions efficiently, collaborating across sectors, technologies, and geographic regions to fast-track your journey toward increased value and success.

# Who we are



## WHO WE ARE?

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### Next gen IT Consulting partners

We are the next generation IT Consulting Services company which works on progressive technologies that sculpt business trends.

We are proud SAP and Salesforce Partners, who help companies to digitally transform, and re-think their business processes, thereby maintaining competitiveness via our innovative efforts. Our objective is to provide cost-effective, and high-end trailblazing solutions to our customers in a time bound manner and fixed cost model basis.



# WHAT WE DO?

## Enabling the enterprise of the future

Our state-of-the-art solutions, expertise and business acumen can help you revolutionize and redefine your business capabilities.

Since our founding in 2018, our SAP best practices, unrivalled business processes, execution capabilities, in-depth understanding of unique challenges and opportunities our client's face, and criterion information have helped us build trust in the market and establish a proven track record of successful implementations over the years.



# INDUSTRIES WE SERVE

Our SAP knowledge, customer-specific deployment expertise and experience mitigates the integration difficulties and technological differences between the various systems and platforms which traditionally is complex and expensive.

As global partners we help companies reach their goals faster. We address the out-and-out realm of business needs, from **strategizing** and **planning** to **delivering** and **managing operations**.



## LIFE SCIENCES & PHARMA

Designed for Science, Engineered to Last.



## FASHION & RETAIL

In touch with tomorrow.



## CONSUMER GOODS

Because so much is riding on it.



## SUPPLY CHAIN

Everything made simple.



## FINANCIAL SERVICES

Can't get quicker than this.

# TECHNOLOGIES WE ENABLE

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## AI & MACHINE LEARNING

New and improved.  
Developing intelligent systems to perform tasks on own

## BIG DATA ANALYTICS

Leave rest behind.  
Uncover information like patterns, correlations, trends etc. by churning complex and big data



## ROBOTICS (RPA)

Enjoy the difference.  
Business process automation to perform high volume, repeatable tasks with ease

## CLOUD COMPUTING

Empowering people.  
Easy on-demand access to computing resources via internet



# ITR INNOVATION SUITE

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## Spend Track: Track Every Spend; Maximize Every Cent

The Expense Portal accelerates approvals and reimbursements, streamlining operations for improved efficiency. It enhances transparency and ease of use, allowing employees to submit, track, and manage expenses effortlessly. It saves time, ensures accuracy in reporting, and supports smoother financial operations.



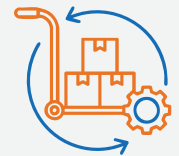
## Customer Konnect: Your Gateway to Seamless Service



This portal revolutionizes customer interaction by enabling self-management of support requests, real-time order tracking, and personalized services. By giving customers greater control, it creates a seamless, responsive experience that enhances loyalty and fosters long-term relationships.

## Procurement Portal: Simplify Sourcing, Maximize Value

The Procurement Portal simplifies sourcing and purchasing by providing a centralized platform for vendor management, requisitions, approvals, and order tracking. It improves transparency, reduces manual tasks, and ensures policy compliance. With real-time insights and seamless ERP integration, it enhances efficiency, cost savings, and supplier collaboration.

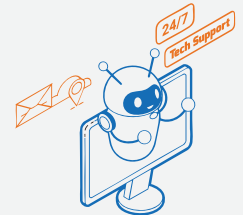






## Assist Hub: Faster Resolutions; Simplifying Support

The Helpdesk Ticketing Tool streamlines support by automating ticket prioritization, assignment, and tracking. It enhances response times and accuracy through real-time updates, intuitive workflows, and advanced reporting, ensuring efficient support. By centralizing requests, the tool improves team productivity and ultimately boosts customer satisfaction.



## Partner Hub: Collaboration Simplified; Success Amplified

This portal streamlines order, invoice, and payment management, improving communication and collaboration for quicker, more efficient responses to customer needs. Strengthening vendor relationships leads to faster deliveries and better service, enhancing your customer offerings.



## Asset Management Solution: Unified & Smart Asset Performance

A unified Asset Management solution provides a comprehensive view of asset lifecycles with centralized data, predictive maintenance, mobile access, efficient work order management, and full lifecycle tracking—seamlessly integratable with SAP. This leads to better asset visibility, reduced downtime, lower operational costs, improved efficiency, data-driven decisions, and stronger regulatory compliance.



# TRANSFORMING DATA INTO STRATEGIC POWER

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**Data Analytics** empowers executive decision-making by transforming raw data into strategic insights.

Utilizing platforms like SAP Analytics Cloud leaders gain real-time visibility into key performance metrics, enabling predictive forecasting, resource optimization, and proactive risk management—ultimately driving measurable business value and ROI.

## Power of Data Analytics

- **Identify Trends and Patterns:** Uncover hidden relationships, correlations, and recurring patterns within data.
- **Gain Deeper Insights:** Move beyond surface-level information to understand the "why" behind the numbers.
- **Improve Decision-Making:** Provide data-backed evidence to support strategic and operational choices.
- **Optimize Processes:** Analyze process data to identify bottlenecks, inefficiencies, and areas for improvement.



## Power of Data Analytics

- **Predict Future Outcomes:** Utilize statistical models and machine learning to forecast trends and potential scenarios.
- **Personalize Customer Experiences:** Understand customer behavior and preferences to tailor products, services, and marketing efforts.
- **Enhance Risk Management:** Analyze data to identify potential risks and develop mitigation strategies.
- **Improve Resource Allocation:** Optimize the deployment of resources (e.g., personnel, budget, inventory) based on data-driven insights.
- **Improve Forecasting and Planning:** Develop more accurate forecasts for sales, demand, and other critical business metrics.
- **Enhance Supply Chain Efficiency:** Optimize inventory levels, logistics, and supplier relationships.



# WHY US?



## Digitalization- Simplified

We are passionate about opportunities to solve complex business challenges. Our clients choose us because we deliver unrivalled solutions, exceptional services, training, and some of the best and competitive value in the industry.



### FIXED

Costs & Project delivery timelines

### TAILOR MADE

Development of solutions as per client needs.



### EASY

Deployment with pre-configured templates & defined methodologies.

### SPECIFIC

Industry based bespoke consultations.



### SEASONED

Team of subject matter experts and specialists.



# SUCCESS STORIES

## STORY 1

### Client



Leading **footwear, bags, outdoor & accessories** company

### Scope

SAP AFS rollout in 4 countries along with setting up their respective governance program, enabling the client to meet peak seasonal demand for its wholesale businesses globally, allowing a record shipment of products worldwide

### Highlights

- ➔ Record implementation time of 44 weeks for all locations
- ➔ Reduced TCO & increased ROI
- ➔ Over 1000 users supported globally
- ➔ Stable backend system to support future business growth and sales
- ➔ All geographies brought to one common platform
- ➔ Efficiency improvements across the supply chain

## STORY 2

### Client



Leading end-to-end **global supply chain** solutions and e-Commerce provider to many of world's greatest brands across a diverse range of industries

### Scope

Complete end-to-end SAP AMS service, assist SAP Application Users in North America, Europe and APAC covering 10 countries, with high levels of complexity in terms of locations, users, approx. value etc.

### Highlights

- ➔ Successfully customized transactions of more than 90%
- ➔ SLA adherence guidelines and procedures outlined
- ➔ Enhanced business experience
- ➔ Perform detailed analysis of issue reported and provide appropriate system solutions
- ➔ Handling changes and high priority issues with ease

## STORY 3

### Client



Leading **Pharma company** in **drug development** and formulation research, operating in multiple geographies including India & USA

### Scope

Re-implementation of certain basic SAP modules in S/4 HANA with improved SAP system by studying the current footprint vs availability of system, identify gaps, solution mapping/realization, user training and hyper-care support

### Highlights

- ➔ Improved insights to product profitability/costing
- ➔ Pricing control & visibility of product margins cutting across multiple channels of distribution
- ➔ Order processing accuracy & implementation of standard controls
- ➔ Increased efficiency in inventory tracking and manufacturing
- ➔ More analytical reporting and scalability for future business growth



# Our Offices



## USA

### Corporate Headquarter

ITRadiant Solutions Inc.  
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### Branch Office

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## UAE

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