



International
Pharmaceutical Firm

**Successful migration
of the SAP
S/4HANA
with
far-reaching
benefits.**

About Client:

The client was a major international pharmaceutical firm with multiple sites around the world, making more than one hundred top-notch medicines for over fifty foreign nations. They placed a great emphasis on creating life-altering goods and services through research and development.

The United States has identified the necessity of having domestic production of crucial medications, such as antibiotics. Consequently, the parent company of this client purchased an amoxicillin manufacturing plant to satisfy that requirement but required assistance in promptly unifying their business and technical procedures.





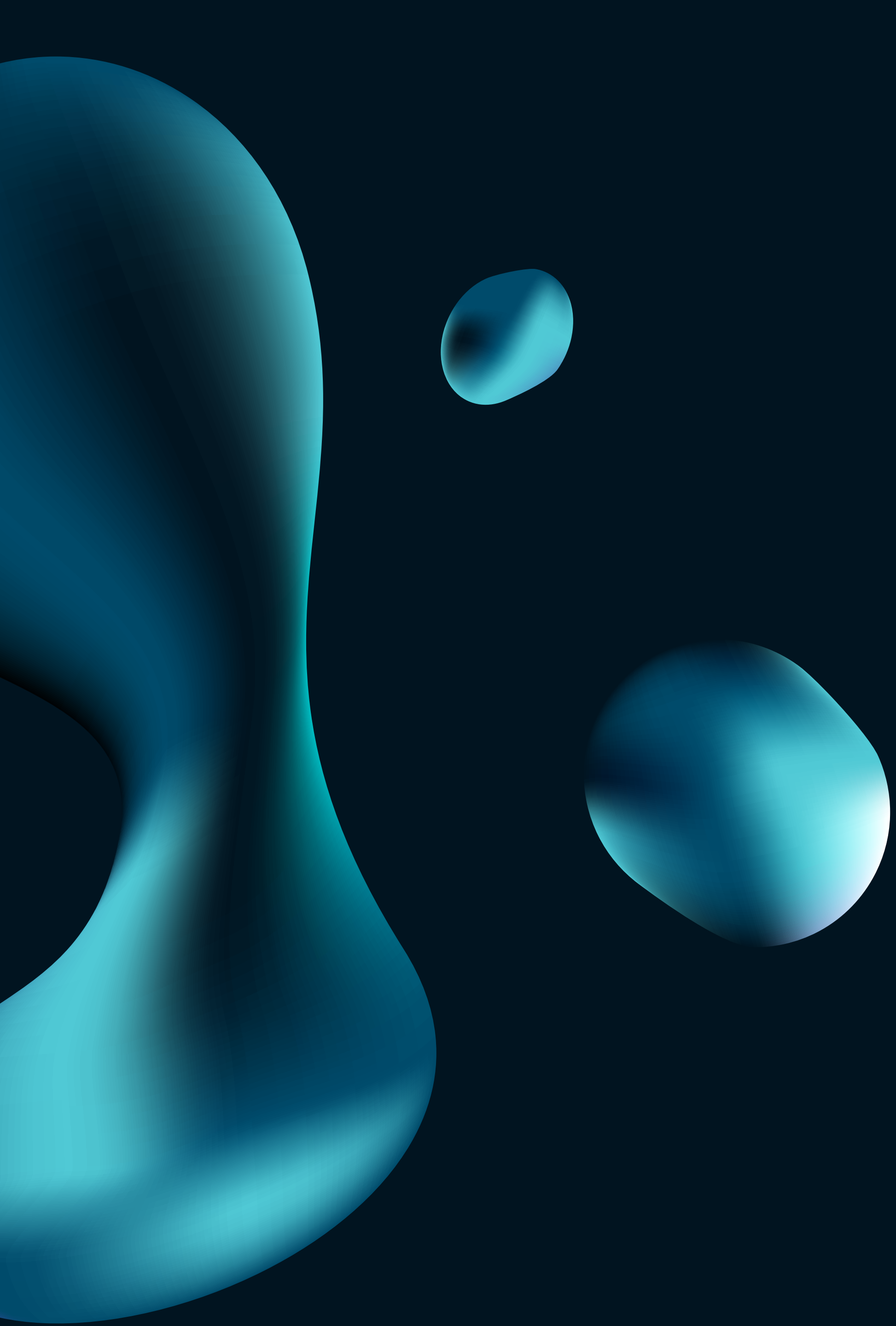
Pursuing innovation

The newly devised solution for the company necessitated a faultless union of finance, sales, and distribution operations, which were absent from the parent organization's SAP plan. Some areas of the previous SAP also had gaps that needed to be rectified, and decisions had to be taken concerning whether to use cloud hosting or physical servers for the manufacturer's infrastructure.

After assessing different suppliers, they opted to collaborate with ITRadiant and Court Square Group on this venture.



**SAP S/4 HANA
Implementation
helps the company's
progress by cutting
expenses, hastening
operations, and
boosting productivity.**



Driving Tech Transformation & Neutralizing Challenges

The client's manufacturing plant in Bristol, TN had a 16-week window to switch from SAP ECC on HANA to either SAP ERP or the parent company's Oracle database-based custom solution. In the end, they decided to stay with SAP and opted for IT Radiant Technologies' implementation of SAP S/4HANA.

This new system was able to combine finance, sales, and distribution business processes while filling in any holes that were left by the previous system. We also considered the manufacturer's infrastructure when determining whether cloud hosting or physical servers would be the most suitable choice.

Driving Tech Transformation & Neutralizing Challenges:

They wanted to achieve the following:

- Materials Requirement Planning, Make to Order and Make to Stock Production
- Batch Traceability
- Order Process Accuracy Inventory Management
- Effective Inventory Tracking
- Insights into product
- Transparency in profitability
- Controlled Pricing
- Automated Billing

Replacing an existing system is more intricate than setting up something brand new, as it necessitates moving data, settings, and personalization's from the old system to the new one, which may result in compatibility issues and demand further testing and debugging. What's more, there may be reliance on the old system that must be resolved, and the new system might have different procedures and capabilities that require users to receive instruction and become accustomed to them.

Realizing the Solution

The parent company chose a cloud-based system for their new SAP S/4HANA environment and partnered with Court Square Group, who supplied the necessary hardware and software that was certified by SAP and suitable for ARCC (Audit Ready Compliant Cloud). ITRadiant worked together with Court Square's cloud team to set up the new SAP S/4HANA version in a way that met all qualifications and validation requirements. This collaboration ensured safe external access to key resources while staying within compliance of regulations.

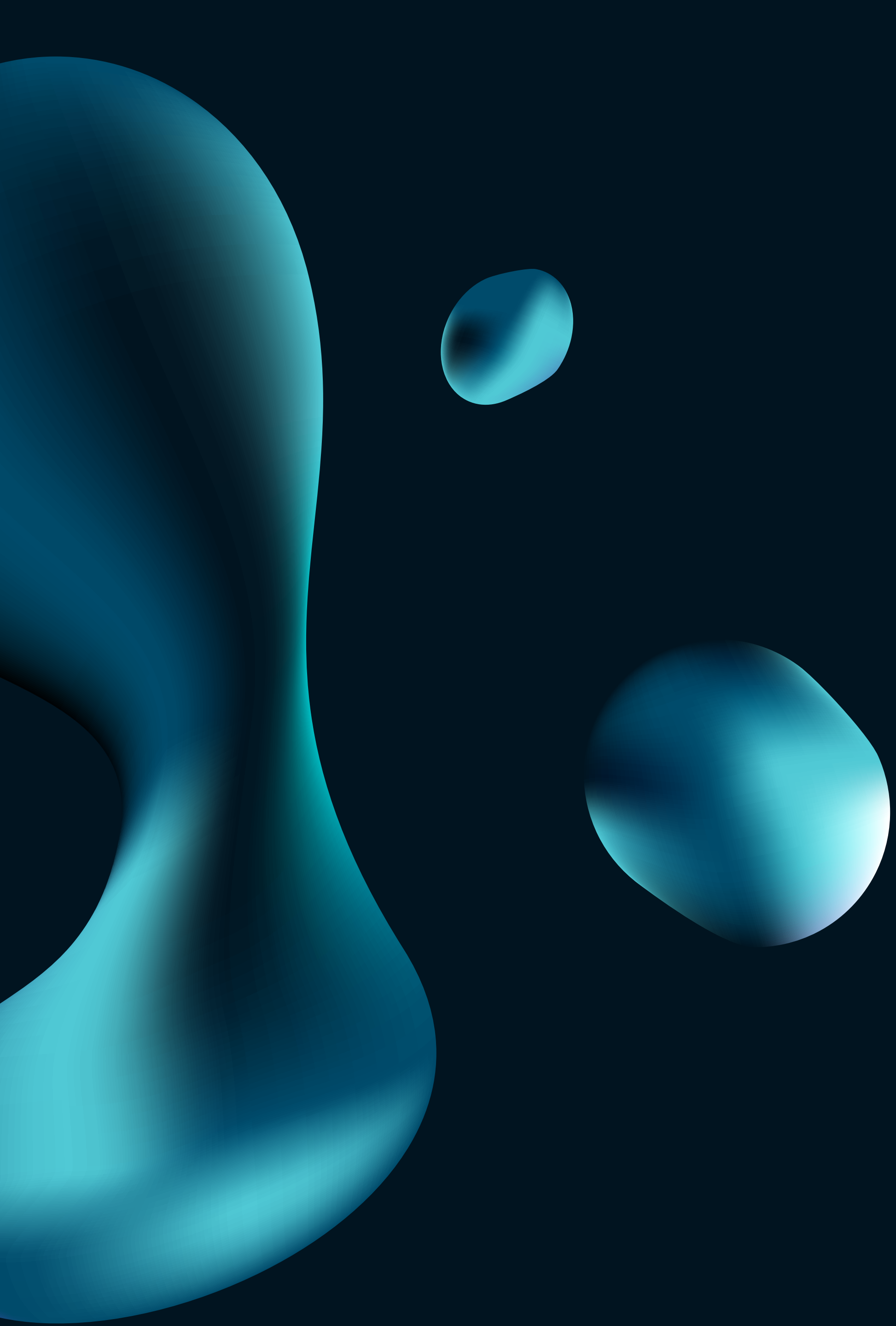


Realizing the Solution

The SAP S/4HANA 1709 solution completely replaced the previous ECC 6 EHP 7 version and covered various areas, including:

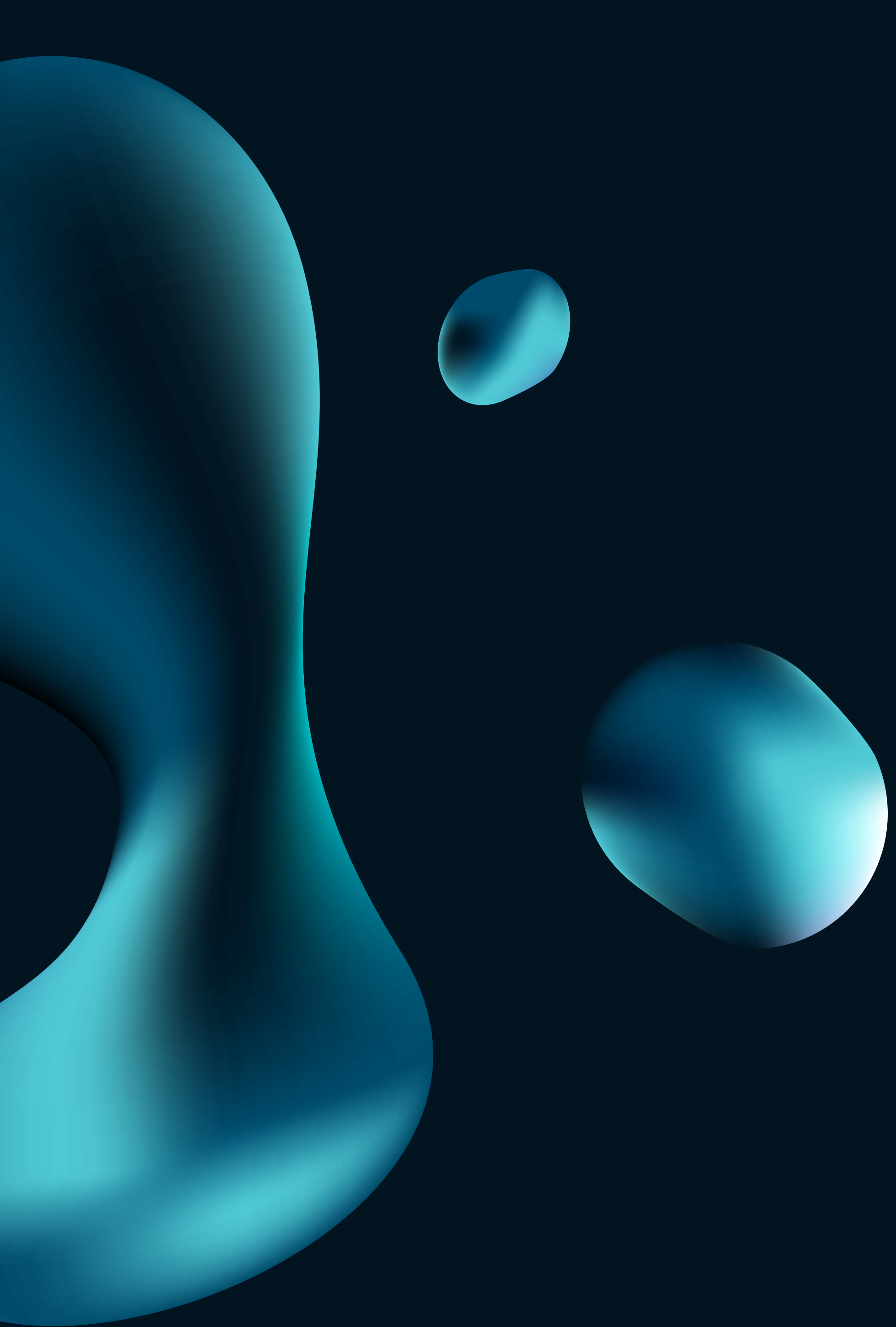
- Financials
- Sales and Distribution
- Procurement
- Plant Maintenance
- Production Planning
- Quality Management
- Warehouse Management
- Laboratory Information Management Systems (LIMS)
- Document Management System (DMS)
- SAP Fiori

We put together an exceptionally well-thought-out and complex plan, and IT Radiant is proud to have accomplished it in just 16 weeks.



Achieving Goals

In conclusion, the project was successful in establishing an operational and compliant cloud system that allowed the client to take advantage of modern SAP technology while staying in line with regulations. The benefits for the client included: transitioning from an on-site setup to a Cloud infrastructure that was ready for audit; carrying out the work according to a prearranged cost and timeline; much of the work was done remotely, thus saving time and money; and no single program had to be terminated due to system instability since it operated smoothly right from its launch. IQ, OQ, and PQ validation were conducted parallelly.



Achieving Goals

ITRadiant knowledge of the life sciences industry enabled us to deliver compliant results quickly and at a reasonable cost for the client's transition from ECC 6 EHP 7 to SAP S/4HANA 1709, which allowed users in two different places to use the new technology. We were delighted to participate in their endeavour of bringing back antibiotic production to the USA.

Rapidly Growing SAP Sell and Services Partner



- US based IT services firm dedicated to new age solutions.
- SAP SELL and Services Partner.
- Focus on SAP Mid-market.
- Fastest growing in Life Sciences segment.
- Rapidly expanding in geographic footprint.
- Emerging player in CRM (Salesforce) and RPA (UiPath).

**Rapidly Growing SAP Sell and Services Partner. For more information contact us
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