



**Global Drugs Manufacturing
Company**

Streamlined Logistics: Vendor Management & Advanced Shipping Notification

About Client:

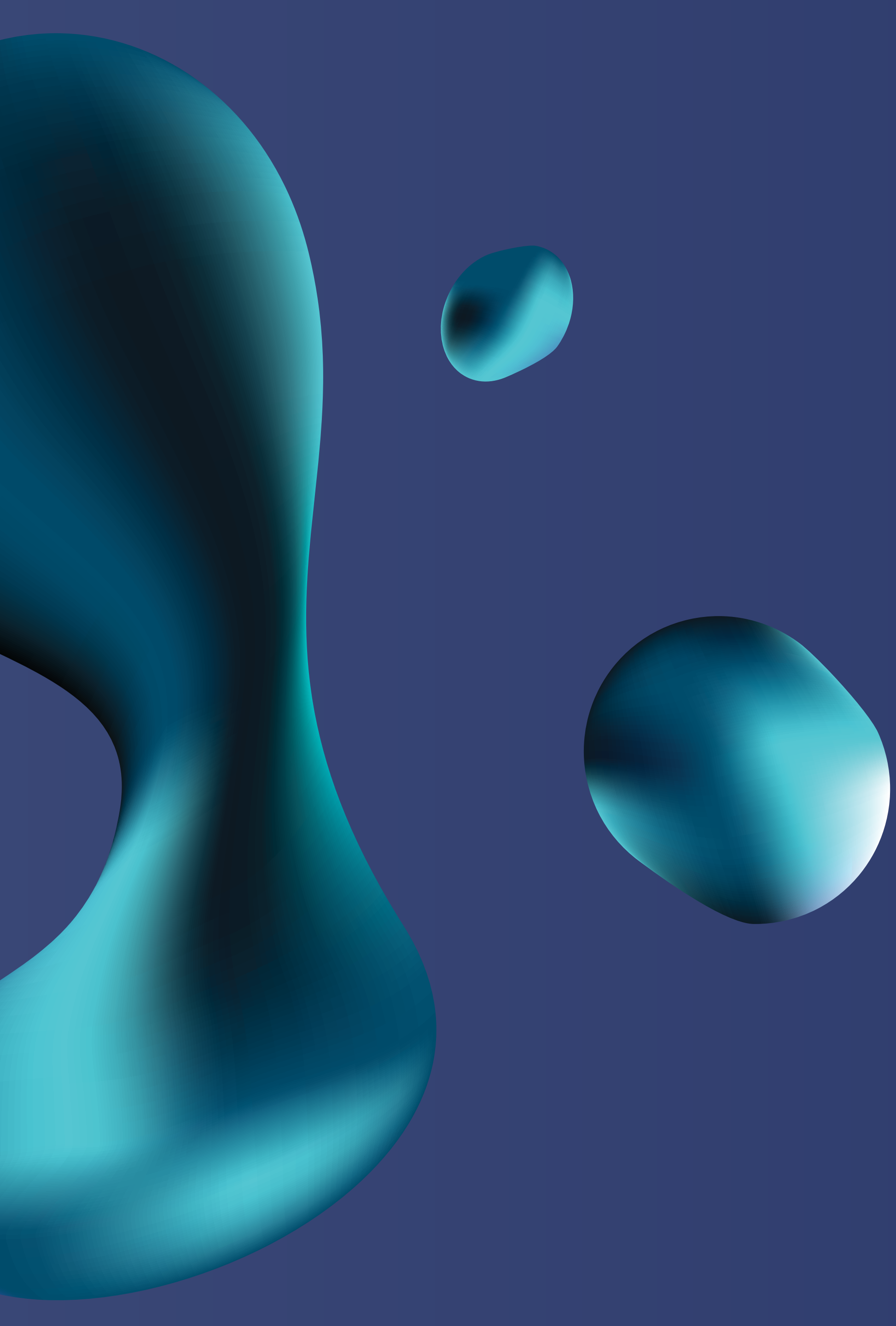
The client is a global pharmaceutical company known for its pioneering efforts in making medicines accessible and affordable. Established in 1935 in India, the company has evolved into a leading player in the pharmaceutical industry.

Initially focusing on the production of affordable generic drugs, the client revolutionized healthcare by introducing cost-effective medications across various therapeutic areas.

Their commitment to innovation and quality propelled their growth, establishing a strong presence not only in India but also in global markets. They expanded their operations globally, reaching more than 80 countries and earning a reputation for high-quality, affordable medicines.

Their portfolio encompasses a diverse range of products, including treatments for respiratory, cardiovascular, oncology, anti-retroviral, and other therapeutic segments.





About Client:

The company's emphasis on research and development has led to breakthroughs in drug discovery and novel drug delivery systems.

Their advancements in technology and science have positioned them as a frontrunner in addressing unmet medical needs worldwide.

Beyond its business endeavours, the client demonstrates a profound commitment to corporate social responsibility, offering healthcare solutions to underserved communities and supporting various social initiatives.

Throughout its history, the client has remained dedicated to its founding principles of accessibility, affordability, and innovation, making significant contributions to improving global healthcare accessibility and affordability.



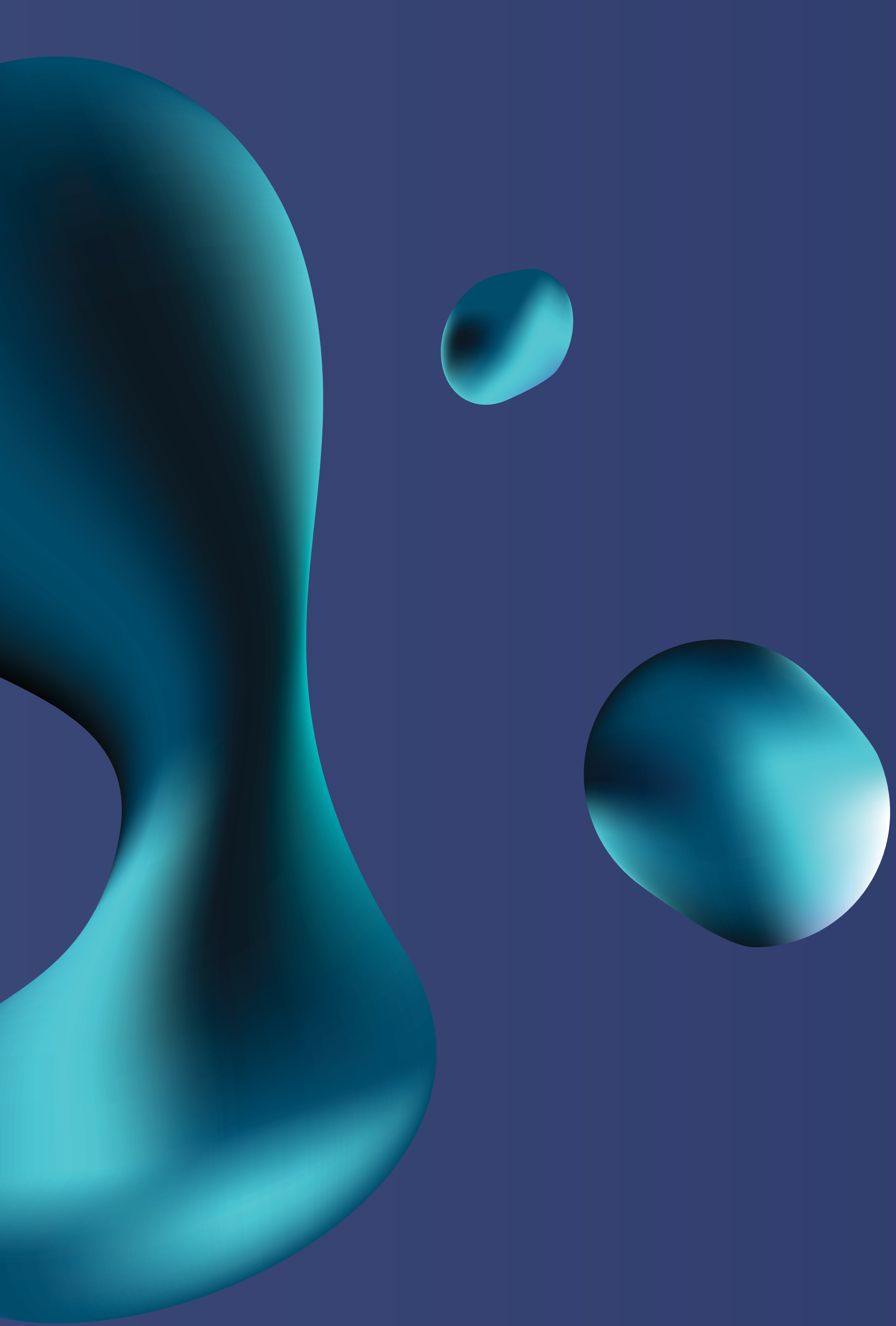
Driving Tech Transformation & Neutralizing Challenges:

The client outlined the need to initiate an Advance Shipping Notification (ASN) via the portal, submitting it for approval.

Users were to be set up to receive email notifications to review submitted ASNs, specifying vendor details.

The portal required a search function enabling searches by date range, lot number, NDC, vendor name, delivery number, or PO number.

Users had to be empowered with the facility to retrieve saved ASNs for review and choose from options like Approve (with editable fields), Reject with remarks (for supplier edits), or Delete/Void ASN.



Driving Tech Transformation & Neutralizing Challenges:

Additionally, a multiple ASN approval feature was necessary. A change log/report to track modifications, portal upgrades (including the latest .net version and database enhancements), and SSL functionality implementation for secure URLs were essential system enhancements.

These requirements constituted the scope of work outlined by the client.

As part of further enhancement, the client requested the addition of the CMO dispatch report onto the FTP site.



Realizing the Solution:

ITRadiant implemented a series of enhancements to improve the efficiency and accuracy of the client's purchase order and shipping processes.

One of the key improvements was the differentiation of controlled and non-controlled Purchase Orders, which allowed for better tracking and management of shipments.

This was achieved by triggering Advanced Shipping Notifications (ASNs) to UPS with different warehouse IDs, depending on the type of order.

Furthermore, we introduced a new Sub-con PO Batch for client's business users. This feature ensures that batch entries and validations are accurate, reducing the risk of errors and delays.

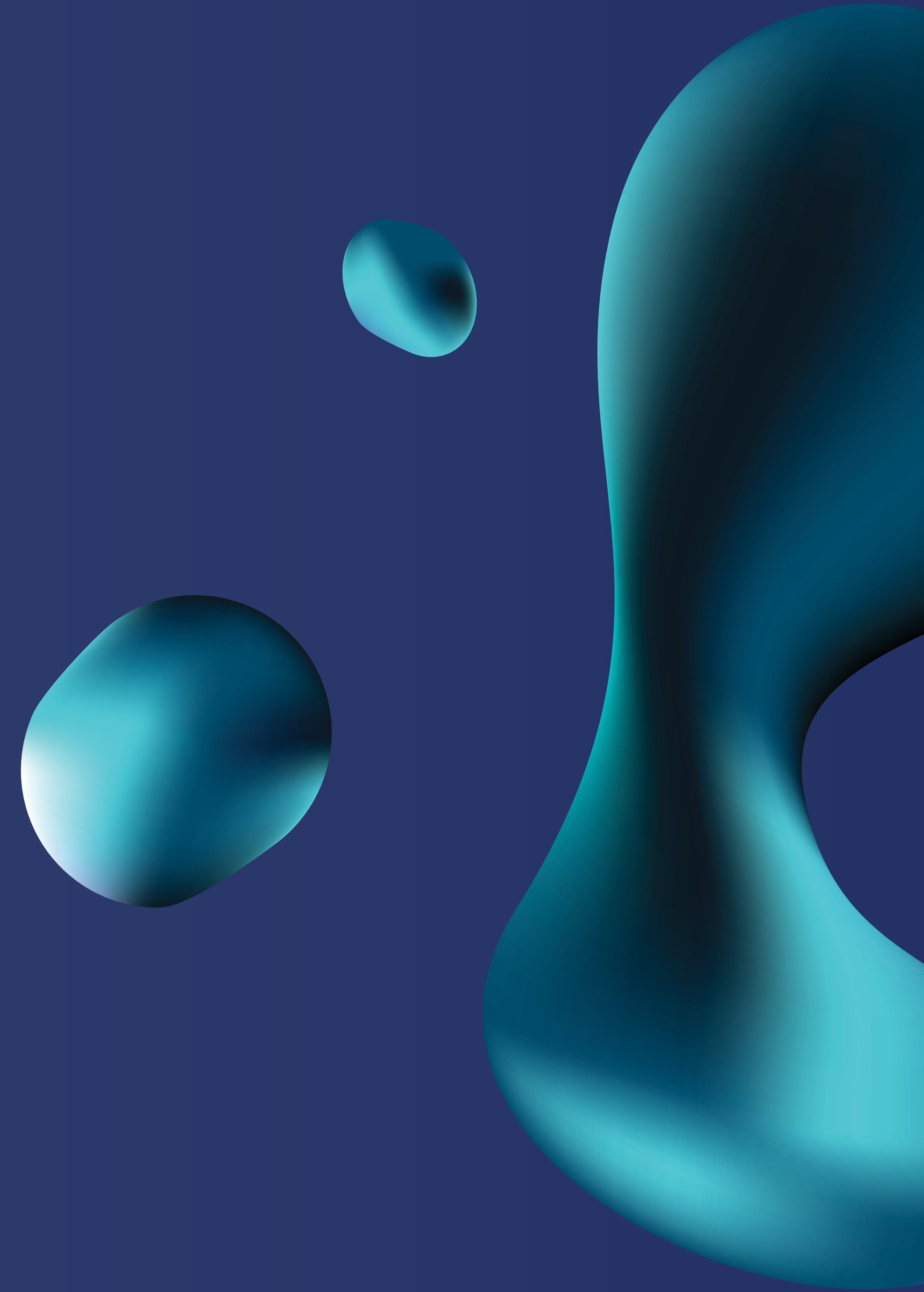
Realizing the Solution:

This improvement has been particularly useful for managing large orders and complex supply chains.

To further improve traceability and reporting, we also implemented a Dispatch Report.

This report provides comprehensive details of recent vshipments, including ASN and PO details, enabling users to track orders with speed and accuracy, and identify any issues or discrepancies.

This streamlined reporting has facilitated better decision-making and improved customer service.





Achieving Goals:

The client has made significant strides in enhancing their business operations through the implementation of advanced technology and process improvements.

These enhancements have resulted in numerous benefits, including increased efficiency, improved accuracy, and higher levels of customer satisfaction.

One of the key technological advancements that the client has adopted is the Advance Shipping Notification (ASN) application. This application has been designed to cater to the client's shipping needs, triggering notifications against Purchase Orders.

The ASN application has revolutionized the client's shipping process, providing real-time information on the status of shipments, and enabling the client to make informed decisions about their inventory management.

Another critical technological improvement that the client has implemented is the Vendor Management System (VMS). The VMS provides batch details, material codes, and real-time monitoring, aiming to streamline operations and reduce costs.

Achieving Goals:

With the VMS, the client can track their vendors' performance and ensure that they are meeting the client's quality standards and delivery timelines.

In addition to these technological advancements, the client has also made significant improvements to their processes. The client has implemented a comprehensive quality control system, which has helped to improve the accuracy of their products and reduce the number of defects.

The client has also implemented a robust customer relationship management system, which has helped to improve customer satisfaction and loyalty.

Overall, the client's investment in technology and process improvements has placed them in an excellent position to continue growing and expanding their business in the future.

By leveraging the power of technology and streamlining their operations, the client is well-positioned to meet the evolving needs of their customers and stay ahead of their competitors.

Client
India/USA

Industry
Pharma

Products & Services
Generic Drugs,
Therapeutic
Treatments

Employees
10,000+

Featured Solutions:
Vendor Management,
Advanced Shipping
Solution

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