



**Revamping Quality Management:
Introducing Fiori Interface for
Streamlined Results Recording
Operations in SAP**



About Client:

The client stands tall in the food manufacturing industry, recognized as a prominent entity not only for producing its renowned brand but also for catering to diverse companies within the sector.

Their expansive reach extends across 27 state-of-the-art production facilities, strategically positioned in key locations spanning the United States, Canada, and Western Europe.

With a robust workforce exceeding 3,700 skilled professionals, this industry leader has solidified its footprint. Nestled in the heart of San Antonio, Texas, their headquarters serve as the nucleus of innovation, culminating from a rich legacy that spans over 165 years.

Over this extensive period, they've meticulously crafted relationships and honed expertise, consistently delivering groundbreaking and quality-driven food solutions to their esteemed clientele.

Driving Tech Transformation & Neutralizing Challenges:

Supply chain companies often encounter several challenges and prospects before embracing SAP managed services. Pre-adoption challenges encompass complexities, resource constraints, and compliance issues within supply chain operations.

Nonetheless, the integration of managed services presents multiple prospects, including enhanced efficiency, cost-effectiveness, innovation avenues, and risk management strategies. Consequently, it stands as a strategic preference for many supply chain companies seeking comprehensive solutions.

The client sought a unified platform enabling seamless communication between Quality Inspectors and plant management, aiming for streamlined results recording and quality checks.



**Enhanced speed
and accuracy in
Quality control
processes along-
with
incorporation of
Fiori
interface.**

Driving Tech Transformation & Neutralizing Challenges:

To enhance efficiency, automatic notifications, and user-friendly navigation were pivotal. Our solution suggested the implementation of SAP Quality Management module, integrating it with a customized Fiori interface, which we successfully executed to meet their needs.

The primary objectives for the food industry's exclusive quality inspectors' portal were safety and security.

To address these goals, we opted for SAP QM, leveraging its features like email alerts, push notifications, and analytical capabilities.

Employing SAP Fiori integration, ITRadiant crafted a secure, user-friendly interface enabling inspectors to log in securely and promptly alert clients about any concerns.





Realizing the Solution:

The integrated SAP QM module using Fiori has streamlined the client's quality control procedures significantly. Users now require login credentials for digital signatures during result recording, ensuring accountability and security.

This implementation also allows seamless access to documents, images, and hyperlinks within the Fiori interface. We've addressed concerns regarding multiple sample recording and improved the user-friendliness. Automated corrective actions now prompt during quality notification creation, enhancing efficiency.

Additionally, we've optimized the interface by removing unnecessary selection screen fields and lots, allowing for cleaner data handling. Push notifications enable iPad-to-iPad alerts, while graphical representations on the iPad offer comprehensive data insights.

Realizing the Solution:

The system also displays a sign-off column for clear review tracking and introduces alerts for operational frequency checks, fostering a proactive approach to quality assurance.

Streamlined workflows minimize complexities, hastening task completion and curbing errors. Real-time insights empower informed quality management decisions. Mobile functionality enhances on-site tasks, boosting efficiency.

Seamless SAP integration fosters cohesive data exchange across segments. Enhanced compliance ensures visibility and adherence to standards. Intuitive interfaces cut training needs, reducing costs.

Swift issue resolution diminishes downtime and expenses. Advanced analytics deepen quality insights, enriching decision-making.



Achieving Goals:

ITRadiant's innovative approach to technology has yielded impressive results for their clients. In this case, the company has implemented a unified user portal for their client, resulting in a significant increase in efficiency and enhanced quality checks.

The implementation of this technology has revolutionized the way that the client's business operates, streamlining results-recording operations and reducing the need for paper documents.

One of the most significant benefits of this technology has been the increased accessibility of critical documents and reports. With mobile devices and tablets now providing easy access to checklists, forms, and reports, employees can quickly and easily access the information they need to perform their jobs effectively.

This has resulted in a notable increase in productivity, as well as improved accuracy in data recording and reporting. Real-time monitoring of quality metrics and KPIs has also been a critical component of this technology.



Achieving Goals:

Using dashboards and notifications, stakeholders can stay informed of critical metrics, ensuring that any issues or concerns can be addressed in a timely manner. The use of graphs and charts for data visualization has also been instrumental in identifying trends and patterns that would otherwise be difficult to detect.

Perhaps most importantly, the implementation of this technology has fostered a culture of continuous improvement and responsiveness. Collaboration with stakeholders such as operators, supervisors, and engineers has increased significantly, with all members of the team working together to identify areas for improvement and implement effective solutions.

This has resulted in a more cohesive and effective workforce, with everyone working together towards a common goal. In conclusion, ITRadiant solutions have proven to be highly effective in supporting their client's efforts to improve efficiency, accuracy, and responsiveness. By leveraging technology to streamline operations and foster collaboration, they have created a dynamic and effective business environment that is poised for continued growth and success.



Client:	Industry	Products & Services	Employees	Featured Solutions:
USA	Food Manufacturing	Grain-based food for non-commercial and commercial operations. Global, diversified food manufacturer	4000+	SAP QM with Fiori

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